

Computer

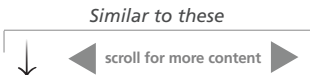



Accessing the Product

1. After purchasing your PADI eLearning® course, look for an email from padi diver@padi.com. If you don't see this email, check in your spam or promotions folders.
2. Select the link in the email to redeem your product. **Please note that once redeemed, the sale is final.**
3. Sign in using your existing PADI® Account or for first time users, create a new account using your email address and a password.
4. Select your preferred language. **Once a language has been selected it can't be changed.**
5. Select your course and click on the **View Course** button.
6. Follow the instructions for accessing your product from your computer.

Using the Product

Directions below apply to computer users.

- **Be sure your browser is updated to the most current version. For proper function, only use Chrome, Firefox, or Safari.**
- If you are returning to access your product from your computer, visit padi.com and select **eLearning for Students** from the **Sign In** menu, and log in using your PADI Account.
- Select your course, click on the **View Course** button, and select the for computers link. The first time, you will be asked to log in to the PADI Library™ using your PADI Account.
- Select the course by tapping or clicking the banner. Once inside, start with the Introduction section.
- Look for directional cues to help you navigate within each subsection. 
- Use the **CONTINUE >** button at the bottom of each section/subsection to advance through the course material.
- If your product contains videos, select Play  and watch the entire video before moving forward.
- After selecting the **TAKE THE KNOWLEDGE REVIEW** button at the end of each section, enter the email address you used to create your PADI Account. **Entering an invalid email address will result in scores not being captured, and you'll have to complete the Knowledge Review again. To secure your results, you will also be asked to enter your email address before taking the Quizzes and Final Exam (where applicable).**
- **Open Water Diver eLearning students must successfully complete the Knowledge Review at the end of each section before taking the Quiz.**
- After completing the Knowledge Review, Open Water Diver eLearning students must select the **TAKE THE QUIZ** button before moving forward. **Not doing so results in an incomplete eRecord and you'll have to retake the Quiz.**
- **Open Water Diver eLearning students must successfully complete each Quiz before moving on to the next section.**
- For Open Water Diver eLearning students, your instructor may want you to complete the RDP table section. This section can be found at the end of Section Five and is labeled **Planning Dives with Tables**.
- **To complete your eLearning, you must be connected to the internet to submit your scores from the Assessment Summary section. You will have to enter your email address from your log in credentials for the scores (Knowledge Reviews, Quizzes, Exams) to be sent.**
- **Use the Assessment Summary section located at bottom of the course content page to review your scores and ensure they were successfully submitted.**
- You will receive a completion email after every Knowledge Review, Quiz, and Final Exam. If you don't receive a confirmation email, go to the **Assessment Summary** section to check the status.
- After completing and submitting your Final Exam (if applicable), you will receive an email with your eRecord attached. You may also access your eRecord using the link in the email you received after registering your product, and logging in with your PADI Account. If you can't access your eRecord, contact your PADI Dive Center/Instructor.
- Once you complete all sections, **print out your eRecord and provide it to your PADI Dive Center/Instructor.**

If you need further assistance please contact your local PADI office.

PADI Americas Phone: 800 729 7234 (US and Canada), +1 949 858 7234 • Email: customerservice@padi.com

PADI Latin America: Phone: 800 729 7234 (US and Puerto Rico only), +1 949 459 7220 • Email: customerservice@padi.com

PADI Canada: Phone: 800 565 8130 (US and Canada), +1 604 552 5969 • Email: customerservice@padi.com

PADI Europe, Middle East and Africa – United Kingdom office: Phone: +44 117 300 7234 • Email: customerservices.emea@padi.com

PADI Asia Pacific: Phone: +61 2 9454 2888 • Email: customerservice.ap@padi.com

PADI Asia Pacific –China office: Phone: +86 755 2680 8886 • Email: chinese.services@padi.com.au

PADI Asia Pacific- Japan office: Phone: +81 3 5721 1731 • Email: padi@padi.co.jp